

Frequently Asked Questions About The Risk Management Program

- **Q: Why is Risk Management important?**
- **A:** The Risk Management program is important because it enables us to protect our young players. With keeping their best interests in mind, we strive to provide them the best environment to learn and grow as possible. Risk Management allows us to keep them safe by making sure that they aren't being influenced or interacting with the wrong role models. Kids look up to and admire their coaches, assistant coaches, trainers, and managers and it is vitally important to us and parents that precautions are made in order to keep a safe and fun environment.
- **Q: How do I get a Risk Management Card?**
- **A:** You must be at least 18 years old to apply for your RM clearance at our website. Following the 'programs' tab on the side of the home page shows the link to Risk Management. Click on the link to enter MSYSA's Online Risk Management system. The system will attempt to retrieve your information from a previous application. If you are not in the system, you will be prompted to fill out a new application. If you are found, the system will let you (1) access your clearance to print it out, or 2) fill out the form to recertify.
- **Q: When will I get my card?**
- **A:** Once your application is processed and approved, you will receive an email from the MSYSA State Office (stateoffice@michiganyouthsoccer.org) within 7 – 10 days containing a link to access your Risk Management Clearance. Be sure to add this email to your approved senders list in your email.
- **Q: What if the link in the email doesn't work or says 'Access Denied'?**
- This error has nothing to do with your RM Approval. Receiving this email automatically indicates that you are RM Approved. If the link in the email takes you to a web page that displays some kind of error, you will need to copy the entire link and paste it into your browser bar. If the

link continues on 2 or more lines, you may need to copy each line separately and paste it in the browser bar.

- **Q: What if I never received my RM Clearance or I lost/misplaced my clearance?**
- **A: Enter the MSYSA Risk Management System and input the information the system asks of you. When the system locates your application, you will be able to print off your clearance.**

- **Q: What if I accidentally submit incorrect information on the form?**
- **A: We understand that mistakes can happen when you fill out this form. If you notice that any of your information on the Temporary Clearance reflects inaccurate information, please notify the State Office immediately (same day) or email riskmgmt@michiganyouthsoccer.org. You may be responsible for another application fee if the notice of wrong information was too late.**

- **Q: Why is a national criminal history background check needed?**
- **A: MSYSA always has the membership in mind when it comes to Risk Management. The introduction of a national criminal history background check is an improvement to the existing Risk Management System to provide even more safety to our young players. The new system is far more sophisticated and user friendly for our members and many steps were taken to make sure we could provide the best service for the lowest cost. The \$10 fee may seem like a burden but it is a small cost when compared to the added level of protection it provides. Michigan has one of the most comprehensive and proactive Risk Management Programs in the country, and we hope our coaches and volunteers can keep this in mind when applying.**

- **Q: I have questions about filling out the form.**
- **A: You can visit our Quick Reference Guide for the Online Risk Management Form.**